



Prishtinë: June 24th, 2008
ERO CPD: D_095_2008
Reference no: ERO/CPD_D_77_04_08

Board of the Energy Regulatory Office

Taking into account:

1. Competences granted to Energy Regulatory Office under sec. 17.1 of the Law on Energy Regulator;
2. Provisions of Chapter 3 of the Rule on Dispute Settlements in the Energy Sector;
3. Evidences and processes submitted by the parties;
4. ERO CPD's decision: ZRRE/DMK_V_77_04_08
5. Submission of the appeal to CPD's decision addressed by the customer to ERO Board dated April. 18th, 2008;
6. Sec. 18 of the Rule on Dispute Settlements in the Energy Sector.

In its session held in June 24th, 2008 issued this:

DECISION

The appeal of the customer Mr. Agron Haziri (KEK customer code: DPR – 90040407) against CPD's decision is **REFUSED** due to the reasons presented in the justification of this decision.

Justification

1. The customer in his appeal to CPD in Nov.26th, 2007 has appealed the KEK JSC's-Supply Division-Customer's Department with the reference no. DPR – CO1 – 04 regarding the transfer of the old debt.
Evidence: Order/Charge no.14473 dated October 24th, 2007
2. KEK JSC in Oct 24th 2007 through an order/charge no.14473 in the new customer's code DPR – 90040407 (IL) has charged the customer the amount of 1,167.60 €, in behalf of debt transfer from his previous code 29489.
Evidence: Receipt of the customer's complaint in KEK JSC.
3. The customer in Nov.15th, 2007 has addressed KEK JSC- Supply Division-Customers Department in order to complain about the debt transfer.
Evidence: KEK JSC's reply with reference no. DPR – CO1 – 04
4. KEK JSC-Supply Division has replied to the customer by refusing him regarding the debt transfer under the justification that: "debt transfer has been made based on the ERO decision no. 157 dt. Sept.27th 2007 and the statement of the reader dt. Oct.22nd 2007".
Evidence: KEK JSC's reply with reference no. DPR – CO1 – 04
5. In Nov.26th 2007 has appealed the KEK's reply in ERO CPD.
Evidence: Customer's appeal recorded in ERO CPD, No. Nr 137/11 2007



6. In April 10th 2008, ERO CPD while analyzing all the presented evidences from KEK JSC and the customer has decided to refuse the customer's complaint.

Evidence: ERO CPD's reply dated March 12th, 2008

7. In April 18th, 2008 the customer has submitted his refusal to ERO CPD's decision before ERO Board.

Accordingly due to the reasons presented above, ERO Board has decided to refuse the customer as in the justification presented in the decision of ERO CPD.

Legal remedy: Against this decision the party may initiate a court hearing before the competent court in Prishtina within (14) days since the day of receiving this decision or the publishing of this decision in the official web-page, whichever happens first.

ERO Board:

Ali Hamiti, Chairman

Theranda Beqiri, member

Nysret Avdiu, member