



Prishtinë: June 24th, 2008  
ERO Code: D\_096\_2008  
Reference no. ERO/CPD\_D\_65\_12\_07

### Board of the Energy Regulatory Office

Taking into account:

1. Competences granted to Energy Regulatory Office under sec. 17.1 of the Law on Energy Regulator;
2. Provisions of Chapter 3 of the Rule on Dispute Settlements in the Energy Sector;
3. Evidences and processes submitted by the parties;
4. ERO CPD's decision: ZRRE/DMK\_V\_65\_12\_07 dated December 12<sup>th</sup> 2007;
5. Submission of the appeal to CPD's decision addressed by the customer to ERO Board dated Dec. 28<sup>th</sup>, 2007;
6. Sec. 18 of the Rule on Dispute Settlements in the Energy Sector.

In its session held in June 24<sup>th</sup>, 2008 issued this:

### DECISION

The appeal of the customer Mr. Nysret Ramadani (KEK customer code: DPR – 92506) against CPD's decision is **REFUSED** due to the reasons presented in the justification of this decision.

### JUSTIFICATION

1. In Aug. 1<sup>st</sup>, 2006 the customer has addressed KEK JSC-Supply Division-Customer's Department with a complaint refusing the prepayment for RTK.
2. In Nov. 22<sup>nd</sup> 2007 KEK JSC – Supply Division-Customer's department with reference no. DPR – CO1 – 7 in their reply given to the customer explains that RTK prepayment is based on Law for Radio and Television of Kosova and KEK J.S.C has explained that: "every household, business, enterprise or other institution in Kosovo is obliged by law to pay the prepayment for RTK".
3. After this the customer has addressed the ERO CPD in Nov. 23<sup>rd</sup> 2007 with registration no. 135/11 2007 by appealing KEK JSC's reply dated Nov.22<sup>nd</sup> 2007 with reference no. DPR – CO1 – 7 regarding the prepayment to RTK.
4. The customer's accumulated debt until the period 10/2007 according to the transactions of the afore-mentioned customer is around 43.20 €.
5. In Dec.12<sup>th</sup>, 2007 ERO CPD while analyzing all the evidences presented by the customer and KEK JSC has decided to refuse the customer's complaint.



6. In Dec.28<sup>th</sup> 2008 the customer has submitted his refusal to the ERO CPD decision before the ERO Board.

Accordingly due to the reasons presented above, ERO Board has decided to refuse the customer as in the justification presented in the decision of ERO CPD.

**Legal remedy:** Against this decision the party may initiate a court hearing before the competent court in Prishtina within (14) days since the day of receiving this decision or the publishing of this decision in the official web-page, whichever happens first.

ERO Board:

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Ali Hamiti, Chairman

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Theranda Beqiri, member

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Nysret Avdiu, member