



Prishtinë, 19.Dec.2008
ERO Code: V_140_2008

Board of the Energy Regulatory Office

Taking into account:

1. Competences of the Energy Regulatory Office granted under sec. 15.2 of the Law on Energy Regulator;
2. Provisions of the Sec. 17 of the District Heating Distribution License granted to DH Gjakova JSC.
3. DH Gjakova JSC's request for approval of the Code of Conduct and Ethics, dated 27 Nov.2008

In its session held in 19 Dec. 2008 adopted this:

DECISION

- I. The DH Gjakova JSC's Code of Conduct and Ethics is APPROVED**

Justification

1. Based upon responsibilities deriving from sec.17 of the District Heating Distribution License granted to DH Gjakova JSC, the licensee is obliged to prepare the Code of Conduct and Ethics and submit it to ERO for approval.
2. Energy Regulatory Office in 27 Nov.2008 , via regular mail and e-mail, has received the request of the licensee DH Gjakova JSC, for approval of the Code of Conduct and Ethics.
3. While analyzing the Code, ERO has evaluated that it contains provisions that cover licensee's staff obligations relative to confidentiality, conflict of interests, provisions that determine the violations of employment duties a well as other provisions, therefore it approves the Code in question as it is.
4. Pursuant to Sec. 17.4 of the District Heating Distribution License, the licensee is OBLIGED to publish this Code into its web-site immediately upon receiving it.
5. This decision is issued in three languages: Albanian, Serbian and English. In the event of discrepancy between different versions, the Albanian version shall prevail.
6. This decision becomes effective on the Day of its approval by ERO Board and shall be published in ERO official web-site.



ZYRA E RREGULLATORIT PËR ENERGJI
ENERGY REGULATORY OFFICE
REGULATORNI URED ZA ENERGIJU

Legal Remedy: Against this decision the unsatisfied parties may initiate a court hearing before the competent court in Prishtina within (14) days since the date of receiving this decision.

Attachment: The approved version of the Code of conduct and ethics.

ERO Board

Dr. Ali Hamiti, Chairman

Theranda Beqiri, member

Dr. Nysret Avdiu, member