



Pristina, 28.12.2023  
ERO Code: V\_1814\_2023

The Board of Energy Regulatory Office,

Based on:

- Article 9, paragraph 1, sub-paragraph 1.7 of the Law on Energy Regulator no. 05/L-084;
- Article 28, paragraph 5 of the Rule on General Conditions of Energy Supply;
- Request, dated on 17.11.2023, on approval of the new design of the electricity invoice of the Universal Service Supplier – KESCO,

in the session held on 28 December 2023 issued the following:

#### DECISION

- I. **APPROVAL** of the request of the Universal Service Supplier – KESCO for approving the new design of the electricity invoice which will be applied in the entire territory of the Republic of Kosovo with the required supplements/amendments.

#### Reasoning

- ERO, on 17.11.2023, received from KESCO the request on approval of the new design of the invoice for customers, which will be implemented in the entire territory of the Republic of Kosovo, starting from 01 April 2024.
- This request of KESCO derived from the legal requirements foreseen in Article 28, paragraph 5 of the Rule on General Conditions of Energy Supply for customers who are entitled the Universal Service of Supply, where it is stated that “the invoices must/shall contain the share of costs for the consumed energy, for the use of network and other costs”.
- KESCO, in its request stated that the division of costs in the invoice will be conducted in line with the Maximum Allowed Revenues for the Universal Service Supplier, approved by ERO, on annual basis.
- ERO Board reviewed the request of the Universal Service Supplier KESCO and evaluated that the new design of the invoice fulfils the requirements deriving from Article 28 of the Rule on General Conditions of Energy Supply, respectively, the new invoice will reflect all the information in relation to electricity costs to the customers, such as electricity supply costs, Transmission System Operator costs, Distribution System Operator costs as well as the costs of renewable sources.



- The decision is issued and published in official languages of the Republic of Kosovo.
- The decision enters into force on the date of its approval by ERO Board and the same will be published in the official website of ERO.

**Legal advice:** The party dissatisfied with this decision may initiate an administrative dispute at the competent court within thirty (30) days from the date of receipt of the decision or the date of its publication on ERO's website, whichever occurs last.

**ERO Board:**

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Ymer Fejzullahu, Chairman

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Lutfije Dervishi, Member

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Gani Buçaj, Member

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Arta Qorolli, Member

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Adnan Preniqi, Member

**This decision is sent to:**

- Universal Service Supplier KESCO
- ERO Archive